

## Purpose

To glorify God

## Vision

To be the dynamic network of healthcare services devoted to excellence with integrity

## Mission

To make such a meaningful difference in people's lives that every interaction ends with a "thank you"

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## TouchPOINTS

Passion | Ownership | Integrity | Nurturing | Teamwork | Stewardship

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## Our Principles

- **Stay Above the Line of Integrity**  
Be honest and take personal responsibility for your actions.
- **Active Listening**  
Focus on what people are saying, make eye contact and ask clarifying questions.
- **Respect Differences**  
Diversity makes us strong, respect differences of opinions, ideas, personalities, cultures, ages, experiences, roles, etc.
- **Speak Your Truth**  
Always.
- **Embrace Change**  
Change is going to happen, ask questions and look for innovation.
- **Participate Fully**  
You get out of it what you put in, go for it with zeal and passion.
- **Be Trustworthy**  
Follow through on what you commit to doing and hold appropriate things in confidence.
- **Honor Time**  
Be on time and respect other's time.
- **Be Humble**  
Much can be done if no one cares who gets credit.
- **Transparency**  
Thoughtfully include the right team members and eliminate silos where possible.
- **Communicate**  
Be open to giving and receiving both positive and challenging feedback, assume the best intentions.
- **Be Quick to Forgive**  
Everyone will make a mistake or be involved in conflict.
- **Intentional**  
Resolve to do the things you are supposed to with purpose and desire.
- **Work Hard and Have Fun**  
Give your best and maintain a positive attitude.

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*I understand and will honor the Purpose, Vision and Mission of Touchstone Communities. I will perform my role as a Touchstone Team Member according to this commitment.*