



Company Background

Caring for Families, One Generation at a Time®

Our Purpose

To glorify God.

Our Vision

To be the dynamic network of healthcare services devoted to excellence with integrity.

Our Mission

To make such a meaningful difference in people's lives that every interaction ends with a "thank you."

Our Story

Everyone wants confidence in their healthcare choices. Everyone cares about their health, and their loved ones' health—we do too. Our experienced team members use their skills and compassion to make others feel as comfortable as possible, no matter their circumstance. Touchstone Communities has been serving Texas families for 25 years, and we're proud to call Texas our home. We know what values are important to families because they're the same values that are important to us and our families. In our 23 communities and six Texas State Veterans Homes, you'll find team members who honor, listen, and care about the needs of others. When someone walks through our doors, they become part of the Touchstone family—a family focused on them.

Team Members

3,000 and growing

Headquarters

San Antonio, Texas

Partnerships

Trident Health Services, Marketplace Chaplains, Heritage Healthcare Company, and Reliant Rehabilitation

Services

Skilled Nursing/Short-Term Care

Sometimes after a hospital stay, doctors will recommend patients continue care at a skilled nursing community before going home. Patients have the option to choose Touchstone for their skilled nursing care. We understand that not everyone needs to stay with us long term. Our skilled nursing care programs are designed specifically to help give the care needed to get people back to doing the things they love. Part of a skilled nursing care plan might include rehabilitation, which is described in more detail in our rehabilitation section. So, whether someone needs rehabilitation after undergoing knee surgery, or a loved one has had a stroke and needs speech therapy, our skilled nursing care programs can help.

Long-Term Care

Some people come to a point in life when they can no longer live in their own home. Some can't take care of their parent by themselves anymore. Or someone needs specialized care because of a debilitating illness. We know that transitioning to long-term care can be a difficult journey for people. We will do everything we can to make them feel at home. Our team will encourage independence with healthy activities, and give around-the-clock nursing support.

Rehabilitation

Let's say someone just received hip replacement surgery, has been discharged from the hospital, and still needs physical therapy. Or a loved one had a stroke and needs speech therapy. Our rehabilitation programs are available whether someone is with us short term or long term. Whatever the circumstance, patients receive a personalized care program to recapture their health. They have access to physical, occupational, and speech therapy in all of our communities through Reliant Rehabilitation.

Memory Care

Our memory and behavior care programs give a level of care specifically designed for loved ones with Alzheimer's disease, dementia, and other types of memory complications. Our memory care team will develop a personalized care program with the help of family members and physicians to determine needs, goals, and preferences in a safe, loving environment.

Support Services

Some people might be thinking about coming to a Touchstone Community, but they're worried about how they'll get to their dialysis appointments or doctor visits. Or maybe they need to admit to a community at 2 a.m. on a Sunday night. We've got it covered. With support services, we will drive to patients to their doctor appointments, offer dialysis transportation, accept admissions and offer care 24/7, design a diet with our registered dietitian, help with discharge planning, and much more. We take responsibility for patients' overall well-being, so if that means additional help outside of a Touchstone community, we will still find a way to support and help.

Respite Care

Caregivers often need a break. We understand, so we offer 24/7 respite care to give flexibility and peace of mind. Respite care allows people to bring their loved one to one of our communities for however long they need. Here loved ones will continue to receive medical care while they're caregiver is out of town or taking care of other obligations.

Veterans

Being in the military or being in a military family is a special experience. It shapes people and has a unique culture. For veterans, their spouses, and Gold Star parents there's an option to choose a Texas State Veterans Home for skilled nursing and long-term care needs. Touchstone Communities manages six different Texas State Veterans Homes where people will receive individualized care and respect from all team members. Many of our team members are veterans themselves or come from military families, so we understand and honor the veterans in our communities. Whether someone needs short-term care or long-term care, they'll experience skilled nursing, activities, and rehabilitation therapy in a community filled with men and women who served our country.



Corporate Team

Promoting Stronger Social Bonds



Stan Studer, Jr. / Chairman

Email Stan at: SStuder@Touchstone-Communities.com

In 1991, Stan Studer founded Care Inn Properties Inc., which is now known as Touchstone Communities. Named Chairman in 2017, Stan has built a team dedicated to making a difference in the lives of the families we serve and to supporting each other. He continues to be the driving force in making Touchstone Communities a premier network of dynamic healthcare communities and services. He received a bachelor's degree and a master's degree in real estate and land economics from Texas A&M University.



Carl Fellbaum / Chief Executive Officer

Email Carl at: CFellbaum@Touchstone-Communities.com

Carl Fellbaum was named chief executive officer in 2017, and he also served as president, chief financial officer, and chief operating officer. Carl joined Stan Studer as a partner in 1997 and uses his financial insight and background to lead Touchstone Communities in providing the best possible environment and care for the families we serve. He attended the University of Texas at Austin and received his bachelor's degree in accounting from the University of Texas at San Antonio.



Bryon Sehlke / President

Email Bryon at: BSehlke@Touchstone-Communities.com

Bryon Sehlke has served as president of Touchstone Communities since January, 2017. In this capacity, Bryon is responsible for the development and execution of the short- and medium range business plans for Touchstone and its family of related companies.

Bryon joined Touchstone in 2009 as the senior vice president of development. In this role, he oversaw the acquisition or development of 10 nursing home communities and the divestiture of 4 other communities, along with significant strategic financing efforts.

Bryon brings to Touchstone 25 years of financial and operations experience in a variety of industries. Bryon holds master's degrees in both business administration and aerospace engineering as well as a bachelor's degree in aerospace engineering, all from the University of Texas at Austin.



Laura Miller, LNFA / Chief Operating Officer

Email Lura at: LMiller@Touchstone-Communities.com

Laura Miller joined the Touchstone Communities family as chief operating officer in April 2017. Prior to joining Touchstone Communities, Laura served as senior vice president of operations for Legend Healthcare as well as serving in a variety of other leadership roles, including administrator and senior vice president of operations.

Laura also served as president/operations leader for another long-term care provider in East Texas where she had direct responsibility for 12 long-term care centers. Laura is known for her hands-on leadership style and a long-held personal belief in creating an environment conducive to retaining great leaders.



Lynnea Castillo, CPA, CGMA / Chief Financial Officer

Email Lynnea at: LCastillo@Touchstone-Communities.com

Lynnea Castillo has served as chief financial officer since 2007 and is responsible for Touchstone's finance, accounting, billing, administrative and technology departments. Bringing over 27 years of accounting, finance, and leadership experience, Lynnea is committed to Touchstone's purpose and sustainability. She enjoys creating an environment where team members reach their full potential.

Lynnea earned a bachelor's degree in business administration from the University of Texas at San Antonio and is a Certified Public Accountant (CPA) and Chartered Global Management Accountant (CGMA). Lynnea has served in several leadership roles on Catholic Charities' board of directors and is a member of the Texas Health Care Association, Society of Certified Public Accountants, and American Institute of Certified Public Accountants.



Darrell Zurovec / General Counsel

Email Darrell at: DZurovec@Touchstone-Communities.com

Darrell Zurovec, a nationally known healthcare lawyer, joined Touchstone Communities in August 2017 as General Counsel. With more than 20 years of experience representing long-term care clients with compliance, transactional and reimbursement matters, Darrell is proud to be a member of the Touchstone family.

Darrell joins Touchstone from Zurovec PLLC, which he founded in 2008. Prior to leading Zurovec PLLC, Darrell served as Senior Vice President and General Counsel for the Cornerstone Health Care Group and Senior Vice President and Associate General Counsel for Mariner Healthcare. He currently serves on the Legal Committee for the Texas Health Care Association and is a member of the State Bar of Texas and the American Health Lawyers Association.

Darrell graduated from The University of Texas with a Bachelor of Arts with Honors in Economics and the Duke University School of Law. He enjoys the outdoors and spending time with his wife and four children.



DeDe Juel, PHR, SHRM-CP / Vice President of Human Resources

Email DeDe at: DJuel@Touchstone-Communities.com

DeDe Juel joined Touchstone Communities as a director of recruitment in March 2015 and in May 2016 began serving as vice president of human resources. With more than 20 years of experience in health care, she is dedicated to helping team members in good times and challenging times.

Touchstone's family atmosphere and the drive to challenge the status quo is what she enjoys most about her role. She strongly values Touchstone's purpose to glorify God by serving others. She received her bachelor of business administration degree from Texas A&M University.



Robin Hayes, RN / Senior Vice President of Clinical Operations & Health Services - Veterans Division

Email Robin at: RHayes@Touchstone-Communities.com

Robin Hayes was named senior vice president of clinical services for the veterans division of Touchstone Communities in 2017. She has also served as a vice president of clinical operations and health services and as regional nurse for Touchstone's veterans communities.

Prior to joining Touchstone, Robin was vice president of clinical and pharmacy services for Mason Health. She also held the position of director of best practices with the Texas Health Care Association. Robin is a member of the Texas Health Care Association.



Paul Wray, RN / Senior Vice President of Clinical Operations & Health Services - Skilled Division

Email Paul at: PWray@Touchstone-Communities.com

Paul Wray was named senior vice president of clinical services for the skilled division of Touchstone Communities in 2017 and has also served as Touchstone's PointClickCare clinical specialist. Paul attended Saint Vincent College in Latrobe, Pennsylvania, Chatham University in Pittsburgh, and St. Margaret School of Nursing in Pittsburgh where he received his RN licensure. With more than 25 years of experience in long-term care, Paul has written clinical platform standards for two large nursing home companies. He has also developed and implemented career ladder tracks for directors of nursing, nursing assistants, and dietary team members.

Paul worked with PointClickCare to develop an EHR Interact as well as a veteran-specific UDA. Paul has worked with Florida Atlantic University, partnered with Dr. Joseph Ouslander, and was a participant on the FAU Board. He is a member of the Texas Health Care Association Nurse Council.



Communities

Serving the State of Texas

The Heights® of Alamo / Alamo, Texas

Visit The Heights of Alamo at: TheHeightsAlamo.com

1214 S. Alamo Road
Alamo, Texas 78542
956.715.8600
956.715.8405 (fax)

Bandera Nursing & Rehabilitation / Bandera, Texas

Visit Bandera Nursing & Rehabilitation at: BanderaNursingRehab.com

222 FM 1077
Bandera, Texas 78003
830.796.4077
830.796.3524 (fax)

The Heights of Bulverde / Bulverde, Texas

Visit The Heights of Bulverde at: TheHeightsBulverde.com

384 Harmony Hills Street
Bulverde, Texas 78070
830.438.1276
830.438.9302 (fax)

Las Palmas Skilled Nursing & Rehabilitation / Cotulla, Texas

Visit Las Palmas Skilled Nursing & Rehabilitation at: LasPalmasCare.com

369 Mars Drive
Cotulla, Texas 78014
830.879.4628
830.879.4573 (fax)

Del Rio Nursing & Rehabilitation / Del Rio, TexasVisit Del Rio Nursing & Rehabilitation at: DelRioNursingRehab.com

301 W. Martin Street
Del Rio, Texas 78840
830.775.2459
830.775.4439 (fax)

The Heights of Gonzales / Gonzales, TexasVisit The Heights of Gonzales at: TheHeightsGonzales.com

701 N. Sarah DeWitt Drive
Gonzales, Texas 78629
830.672.4530
830.672.4543 (fax)

The Heights of North Houston / Houston, TexasVisit The Heights of North Houston at: HeightsNorthHouston.com

303 Hollow Tree Lane
Houston, Texas 77090
832.705.8700
832.705.8701 (fax)

West Oaks Nursing & Rehabilitation / Houston, TexasVisit West Oaks Nursing & Rehabilitation at: WestOaksNursingRehab.com

3625 Green Crest Drive
Houston, Texas 77082
281.558.1166

Country Care Manor / La Vernia, TexasVisit Country Care Manor at: CountryCare-Manor.com

2736 FM 775
La Vernia, Texas 78121
830.779.2355
830.779.5503 (fax)

Laredo Nursing & Rehabilitation / Laredo, TexasVisit Laredo Nursing & Rehabilitation at: LaredoNursingRehab.com

1701 Tournament Trail Drive
Laredo, Texas 78041
956.727.3422
956.727.0079 (fax)

Las Alturas Nursing & Transitional Care / Laredo, TexasVisit Las Alturas Nursing & Transitional Care at: LasAlturasNursing.com

4301 N. Bartlett Avenue
Laredo, Texas 78041
956.615.0456

Mid Valley Nursing & Rehabilitation / Mercedes, TexasVisit Mid Valley Nursing & Rehabilitation at: MidValleyNursingRehab.com

601 N. Mile 2 West
Mercedes, Texas 78570
956.294.1809
956.294.1987 (fax)

The Heights of Peñitas / Peñitas, Texas

Coming Soon

414 Liberty Boulevard
Peñitas, Texas 78576

The Heights of Atascosa / Pleasanton, TexasVisit The Heights of Atascosa at: TheHeightsAtascosa.com

1855 W. Goodwin Street
Pleasanton, Texas 78064
830.281.8202
830.569.4355 (fax)

Coastal Palms Nursing & Rehabilitation / Portland, TexasVisit Coastal Palms Nursing & Rehabilitation at: CoastalPalmsNursingRehab.com

5437 Eisenhower Road
San Antonio, Texas 78218
210.646.9576

Pine Shadow Retreat / Porter, TexasVisit Pine Shadow Retreat at: PineShadowRetreat.com

23450 Pine Shadow Lane
Porter, Texas 77365
281.354.2155
281.354.6515 (fax)

The Heights on Valley Ranch / Porter, TexasVisit The Heights on Valley Ranch at: HeightsValleyRanch.com

23200 Valley Ranch Parkway
Porter, Texas 77365
281.402.9939

The Enclave / San Antonio, TexasVisit The Enclave at: EnclaveSA.com

18803 Hardy Oak Boulevard
San Antonio, Texas 78258
210.982.4600
210.982.4631 (fax)

The Heights on Huebner / San Antonio, TexasVisit The Heights on Huebner at: TheHeightsHuebner.com

10127 Huebner Road
San Antonio, Texas 78240
210.858.0828
210.858.0838 (fax)

Stone Oak Care Center / San Antonio, TexasVisit Stone Oak Care Center at: StoneOakCare.com

505 Madison Oak Drive
San Antonio, Texas 78258
210.481.9000
210.481.9001 (fax)

Heritage Nursing & Rehabilitation / San Antonio, TexasVisit Heritage Nursing & Rehabilitation at: HeritageNursingRehab.com

5437 Eisenhower Road
San Antonio, Texas 78218
210.646.9576

The Heights of Tomball / Tomball, TexasVisit The Heights of Tomball at: HeightsTomball.com

27840 Johnson Road
Tomball, Texas 77375
832.843.7700
832.843.7701 (fax)

The Heights of Tyler / Tyler, TexasVisit The Heights of Tyler at: TheHeightsTyler.com

2650 Elkton Trail
Tyler, Texas 75703
903.266.7200
903.266.7299 (fax)



Veterans Communities

You Served, Now Let Us Serve You

Ussery-Roan Texas State Veterans Home / Amarillo, Texas

Visit Ussery-Roan TSVH at: AmarilloVetHome.com

1020 Tascosa Road
Amarillo, Texas 79124
806.322.8387
806.322.8388 (fax)

Lamun-Lusk-Sanchez Texas State Veterans Home / Big Spring, Texas

Visit Lamun-Lusk-Sanchez TSVH at: BigSpringVetHome.com

1809 N. Highway 87
Big Spring, Texas 79720
432.268.8387
432.268.1987 (fax)

Frank M. Tejada Texas State Veterans Home / Floresville, Texas

Visit Frank M. Tejada TSVH at: TejadaVetHome.com

200 Veterans Drive
Floresville, Texas 78114
830.216.9456
830.393.7764 (fax)

Richard A. Anderson Texas State Veterans Home / Houston, Texas

Coming Soon

14041 Cottingham Road
Houston, Texas 77048
832.208.9414

Alfredo Gonzalez Texas State Veterans Home / McAllen, Texas

Visit Alfredo Gonzalez TSVH at: McallenVetHome.com

301 E. Yuma Avenue
McAllen, Texas 78503
956.682.4224
956.682.4668 (fax)

William R. Courtney Texas State Veterans Home / Temple, Texas

Visit William R. Courtney TSVH at: CourtneyVetHome.com

1424 Martin Luther King Jr. Lane
Temple, Texas 76504
254.791.8280
254.791.0262 (fax)



Headquarters

Community Support Office / San Antonio, Texas

Visit Touchstone Communities® at: Touchstone-Communities.com

250 W. Nottingham, Ste. 200
San Antonio, Texas 78209
210.828.5686
210.824.4669 (fax)