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FOR IMMEDIATE RELEASE

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Four Touchstone Managed Communities Nationally Recognized for Improving Quality

[San Antonio, Texas] – Four of Touchstone’s communities received recognition from the American Health Care Associate and National Center for Assisted Living for meeting four or more of the eight 2017 Quality Initiative Goals. The Heights of Gonzales in Gonzales, The Heights of Tyler in Tyler, Ussery-Roan Texas State Veterans Home in Amarillo and William R. Cortney Texas State Veterans Home in Temple were honored as member facilities for their individual work in achieving AHCA/NCAL Quality Initiative Goals.

“The AHCA/NCAL Quality Initiative Program award is a validation of the efforts of every single Team Member at Ussery-Roan, who strive daily to provide a high level of care,” said Bob DuPriest, Administrator at Ussery-Roan Texas State Veterans Home. “This is also a testament to the leadership of our Department Heads and the tremendous support from our Communities Support Office. My thanks to all.”

“Our team members are deeply honored to be a recipient of this award as it all goes in line with our core values that we try to live out each day as members of the Touchstone family,” said Carmen Dean, Administrator at The Heights of Tyler.

“While it is nice to receive recognition for our efforts, it is awesome to know we are providing the absolute best care that our residents deserve,” said Roger Dyer, Administrator at The Heights of Gonzales.

“It is such an honor to serve veterans! This award is a nice way to share with the team members that they are doing a great job serving those who have ensured our freedom,” said Shannon Sondgeroth, Administrator at William R. Courtney Texas State Veterans Home.

“This achievement overall represents not only improvement on a set of quality measures in these centers but also significant improvements in outcomes among the elderly they serve, such as fewer hospitalizations, more discharges back to the community and stopping the use of antipsychotics that can be harmful,” said Dr. David Gifford, AHCA/NCAL Senior Vice President of Quality and Regulatory Affairs. “We applaud these organizations for making a difference in the lives of their patients and residents.”

Organization success, short-term/post-acute care and long-stay/dementia care are the categories the AHCA assesses to recognize communities for their efforts in improving these areas. The Quality Initiative aims to further improve quality of care in skilled nursing centers and assisted living communities by challenging members with specific, measurable targets.

MORE



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ABOUT TOUCHSTONE COMMUNITIES

Touchstone Communities® provides skilled nursing and long-term care, rehabilitation services, Alzheimer's and dementia care, behavioral care and respite care. Glorifying God and honoring Him through our thoughts and actions as we serve the patients in our care is our defining purpose. Our family-oriented and family-owned business operates 16 communities and manages six Veterans Homes, all located in Texas.

ABOUT AHCA/NCAL

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 13,500 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit www.ahca.org or www.ncal.org.

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