

Company Background

Our Purpose

To glorify God.

Our Vision

To be the dynamic network of premier healthcare communities devoted to excellence through quality and integrity.

Our Mission:

To deliver compassionate care through innovative approaches while creating family partnerships, one generation at a time.

Where We Started

Touchstone Communities® began as Care Inn Properties, Inc., a partnership formed in 1991 by Stan Studer, Jr. With a background in real estate and management of skilled nursing facilities, Stan and his partners sought the right communities to fulfill their mission of offering skilled care in a compassionate environment. The first community Care Inn Properties acquired was Brenham Rest Home in 1994. In 2005, Care Inn Properties became known as Touchstone Communities. Our company has since grown to more than 2,500 team members, owns and manages 16 communities in Texas, and manages six state veterans homes in Texas.

Where We're Going

Touchstone Communities offers a continuum of advanced care and rehabilitation for patients. Touchstone Communities' reputation for excellence and compassionate care has brought us to the forefront of our industry. We plan to intelligently grow our core services to meet the demand for advanced elder care in skilled nursing communities and veterans communities throughout the United States. We incorporate the latest and most innovative concepts in long-term care to our offerings—Small House and Neighborhood models. Each meet the federal and state requirements for assisted living or skilled nursing facility licensure and provide more home-like environments to benefit our residents. Look for us to continue to lead the way in excellence and innovation in long-term care as we are committed to enhancing the quality of life for elders and for those men and women who served our country with honor.

Team Members

2,500 and growing

Headquarters

San Antonio, Texas

Partnerships

Touchstone Rehabilitation®, Trident Health Services, and Marketplace Chaplains

Strategic Objectives

People & Culture

We surround ourselves with people of integrity and foster a spirited environment in our communities.

Innovation

We embrace innovative approaches and create a learning organization that best serves our customers.

Care & Customer Service

We partner to deliver compassionate care and promote optimal quality of life for those we are blessed to serve.

Financial Responsibility & Growth

We grow while optimizing the balance between care and cost.

Services

Skilled Nursing/Long-Term Care

Our skilled nursing communities provide the highest level of care from reputable, highly trained team members. Our care team works to promote long-term independence and encourages healthy activity in a supervised setting. All skilled nursing residents are under the direct supervision of a physician and have around-the-clock nursing care support. Our team members work closely with families to design a program that meets the needs and preferences of each resident. We truly value the involvement of families and encourage their active participation in the planning and care management of their loved ones.

Rehabilitation

Touchstone Rehabilitation® provides comprehensive elder rehabilitation services including Physical, Occupational, and Speech Therapies administered by state licensed professionals under the supervision of a physician's plan of care. Our Rehabilitation Team designs a customized program of physical medicine that provides residents with the greatest opportunity to return to their prior level of function and living accommodations. Our therapists are specially trained in the treatment of fractured hips, hip replacements, knee replacements, strokes, complicated medical situations, and general declining health.

Alzheimer's & Dementia Care

At Touchstone Communities, we are committed to providing the most advanced and specialized care for persons with Alzheimer's and severe memory disorders requiring skilled nursing. We work closely with each resident's family and physician so that the care provided is a planned program designed for each individual based on a comprehensive personal assessment of his or her needs and preferences. Our personalized programs include therapy, dietary regimens, and activity programs for persons requiring specialized Alzheimer's-related care. Rest assured, we offer a safe and secure environment for our residents with Alzheimer's and provide support groups for family members.

Respite Care

When individuals need help with care-related duties, we are here for continual support seven days a week, 24 hours a day. Our convenient Respite Care program provides a safe, warm, and family-like atmosphere for elders and loved ones while offering caregivers a break. It is perfect for those times when a family member's primary care provider is called out of town or simply needs a leisurely break.

Behavioral Care

Our dedicated Behavioral Care units provide specialized nursing and residential care for individuals with verbal and physical challenges. Our focus is to achieve a full or partial resolution of the resident's acute or episodic behavioral health issues in a safe and secure environment. Our highly trained team is made up of a skilled and diverse group of individuals, including a board-certified psychiatrist and psychologist, who hold resident education in the highest regard and make it a priority to ensure all residents' needs are met. Treatment includes a customized daily activity therapy plan with a specific structure and clear direction unique to the resident's therapeutic goals. We even offer a transitional program that prepares the patient to return to his or her long-term care or in-home setting.

Corporate Team



Stan Studer, Jr. / Chairman

Email Stan at: [sstuder@touchstone-communities.com](mailto:ssuder@touchstone-communities.com)

With a strong family history in long-term care, Stan Studer felt right at home following his father's footsteps by founding Care Inn Properties, Inc., in 1991. This company's first acquisition was the Brenham Rest Home in Brenham, Texas.

Under Stan's leadership, the company—now known as Touchstone Communities—has grown to 16 communities, six Texas State Veterans Homes, and more than 2,500 team members. Stan achieved this by building a team of compassionate people who are dedicated to not only making a difference in the lives of the families we serve but who are also dedicated to supporting each other. He continues to be the driving force in making Touchstone Communities a premier network of dynamic healthcare communities and services. Stan was named chairman of Touchstone Communities in 2017.

Stan has served as a member of the Texas Health Care Association and other legislative-related committees. He received a master's degree in real estate and land economics and a bachelor's degree from Texas A&M University.



Carl Fellbaum / Chief Executive Officer

Email Carl at: cfellbaum@touchstone-communities.com

With a background in public accounting, audit, and tax, Carl Fellbaum joined Stan Studer as a partner in 1997 of Touchstone Communities and in 2017 was named chief executive officer. He has also served as president, chief financial officer, and chief operating officer.

In the service of the Lord, Carl uses his financial insight and background to lead Touchstone Communities in providing the best possible environment and care for the families we serve. He is also dedicated to building a company that not only is a great place to work but also supports our team members and their families. Since 2001, Carl has been involved with the Texas State Veterans Home program.

Carl is a member of the Young Presidents' Organization and the Ecumenical Center, and he is a Stephen Minister. He has served on the boards of the Juvenile Diabetes Research Foundation, the Alamo Heights School Foundation, and Alamo Heights United Methodist Church. He attended the University of Texas at Austin and received his bachelor's degree in accounting from the University of Texas at San Antonio.



Bryon Sehlke / President

Email Bryon at: bsehlke@touchstone-communities.com

Bryon Sehlke joined Touchstone Real Estate Development as senior vice president of development in 2009 and was named president of Touchstone Communities in 2017.

With more than 20 years of financial and operations experience, Bryon focuses on Touchstone Communities' development projects, acquisitions, and divestures and participates heavily in the accompanying debt and equity financings. Bryon was attracted to Touchstone from a desire to care for others. Prior to joining Touchstone, Bryon served as CEO of Supportkids, Inc., the largest private child support collections agency in the country, providing millions of dollars a month of support to families. Bryon also held several positions in the high-tech and services industries and was involved in several acquisitions and numerous fundraising efforts, including public and private debt offerings and equity financings. He started his career with the Central Intelligence Agency.

Bryon holds master's degrees in both business administration and aerospace engineering as well as a bachelor's degree in aerospace engineering, all from the University of Texas at Austin.



Laura Miller, LNFA / Chief Operating Officer

Email Lura at: lmiller@touchstone-communities.com

With a personal passion for quality and years of leadership experience, Laura Miller joined the Touchstone Communities family as chief operating officer in April 2017.

Prior to joining Touchstone Communities, Laura served as senior vice president of operations for Legend Healthcare for nine years, where she served 16 years in a variety of leadership roles, beginning as an administrator and working up the leadership ladder to senior vice president of operations. Laura also served as president/operations leader for another long-term care provider in East Texas where she had direct responsibility for 12 long-term care centers.

Laura is known for her hands-on leadership style, strong organizational skills, proven ability to develop team members through training and education, teamwork promotion, and a long-held personal belief in creating an environment conducive to retaining great leaders. She is proud to be the newest member of the Touchstone Communities family and looks forward to a long-lasting, positive partnership.



Darrell Zurovec / General Counsel

Email Darrell at: dzurovec@touchstone-communities.com

Darrell Zurovec, a nationally known healthcare lawyer, joined Touchstone Communities in August 2017 as General Counsel. With more than 20 years of experience representing long-term care clients with compliance, transactional and reimbursement matters, Darrell is proud to be a member of the Touchstone family. “Touchstone is a high quality organization dedicated to providing innovative care to senior Texans.” Zurovec said. “It is a privilege to join Touchstone and to do my part to help carry out the vision of the company.”

Darrell joins Touchstone from Zurovec PLLC, which he founded in 2008. Prior to leading Zurovec PLLC, Darrell served as Senior Vice President and General Counsel for the Cornerstone Health Care Group and Senior Vice President and Associate General Counsel for Mariner Healthcare. He presently serves on the Legal Committee for the Texas Health Care Association and is a member of the State Bar of Texas and the American Health Lawyers Association.

Darrell graduated from The University of Texas with a Bachelor of Arts with Honors in Economics and the Duke University School of Law. He enjoys the outdoors and spending time with his wife and four children.



Lynnea Castillo, CPA, CGMA / Chief Financial Officer

Email Lynnea at: lcastillo@touchstone-communities.com

Lynnea Castillo has served as chief financial officer since 2007. With an extensive accounting, finance, and leadership background in several industries, Lynnea brings a wealth of professional experience and business acumen to Touchstone Communities. She plays a vital role in reaching our care-focused goals, all the while balancing costs.

Lynnea is responsible for the leadership and management of the company’s financial, accounting, and technology systems. Since her employment with Touchstone in 2004, Lynnea has worked extensively with the Texas Veterans Land Board to develop technology and accounting systems in support of daily operations and management strategies. Committed to Touchstone’s sustainability, she enjoys helping team members reach their full potential, especially when they are unsure of how much they can achieve.

Lynnea has served in several leadership roles on Catholic Charities’ board of directors, and she is affiliated with the Texas Health Care Association, the Society of Certified Public Accountants, and the American Institute of Certified Public Accountants. Lynnea received a bachelor’s degree in business administration from the University of Texas at San Antonio and is a Certified Public Accountant (CPA) and Chartered Global Management Accountant (CGMA).



Lynda Jennings, OTR / Chief Operating Officer - Rehabilitation

Email Lynda at: ljennings@touchstone-communities.com

Lynda Jennings has served as chief operating officer of Touchstone Rehabilitation since 2011. With almost 25 years of experience in geriatrics, adult rehabilitation, and post-acute rehabilitation services, Lynda is passionate about ensuring that the elders in our care receive quality rehabilitation services.

With Lynda's leadership, our rehabilitation team focuses on helping our elders achieve the best results.

She is a past president of the Texas Occupational Therapy Association and is an active member of the Texas Occupational Therapy Association and American Occupational Therapy Association as well as a member of the National Board of Certification in Occupational Therapy. She serves on the Occupational Therapy Advisory Board at the University of Texas Health Science Center at San Antonio and is a guest lecturer. Lynda received a bachelor's degree in occupational therapy from the University of Texas Health Science Center at San Antonio.



Sam Planta / Chief Culture Officer

Email Sam at: splanta@touchstone-communities.com

As chief culture officer since 2005, Sam Planta brings 25 years of experience in organizational development and in designing leadership initiatives to Touchstone Communities.

Understanding that organizational leadership is the key to performance and market distinction, he develops performance improvement programs and initiatives to inspire our team members to deliver optimum care and services to our elders.

Sam is passionate about helping team members shift from thinking of possibilities to actually knowing they are truly making a difference in the lives of others. When team members embrace Touchstone's vision and mission with his guidance, they begin believing in delivering the services that our elders deserve.

Sam is a certified mediator with the University of Texas Law School Center for Dispute Resolution and is a certified predictive index analyst with PI Worldwide. He is affiliated with Leadership Austin, the Association for Talent Development, the American Experiential Education Association, and is on the board of Family Elder Care of Austin.



DeDe Juel, PHR, SHRM-CP / Vice President of Human Resources

Email DeDe at: djuel@touchstone-communities.com

DeDe Juel joined Touchstone Communities as a Director of Recruitment in March 2015 and in May 2016 began serving as Vice President of Human Resources.

She is dedicated to helping team members in good times and challenging times. Touchstone's family atmosphere and the drive to challenge the status quo is what she enjoys most about her role. She strongly values Touchstone's purpose to glorify God by serving others.

Her bachelor of business administration degree from Texas A&M University and 20 years of experience in health care has enabled her to excel as a leader for human resources.



Robin Hayes, RN / Senior Vice President of Clinical Operations & Health Services - Veterans Division

Email Robin at: rhayes@touchstone-communities.com

Robin Hayes was named senior vice president of clinical services for the veterans division of Touchstone Communities in 2017. She has also served as a vice president of clinical operations and health services and as regional nurse for Touchstone's veterans communities. With more than 30 years of healthcare experience, Robin's objective is to deliver progressive skilled nursing and management care for all state veterans homes in Texas.

Prior to joining Touchstone, Robin was vice president of clinical and pharmacy services for Mason Health. She also held the position of director of best practices with the Texas Health Care Association.

Robin is a member of the Texas Health Care Association. She is also an avid speaker for the Texas Health Care Association, the Education Institute in Aging, and the National Association of State Veterans Homes (NASVH).



Paul Wray, RN / Senior Vice President of Clinical Operations & Health Services - Skilled Division

Email Paul at: pwrap@touchstone-communities.com

Paul Wray was named senior vice president of clinical services for the skilled division of Touchstone Communities in 2017. He has also served as PointClickCare clinical specialist for Touchstone Communities.

With more than 20 years of experience in long-term care, Paul has written clinical platform standards for two large nursing home companies. He has also developed and implemented career ladder tracks for directors of nursing, nursing assistants, and dietary team members. Paul worked with PointClickCare to develop Interact as well as a veteran-specific UDA. He is a member of the Texas Health Care Association Nurse Council.

Communities

The Heights® of Alamo / Alamo, Texas (Coming Early 2018)

Visit The Heights of Alamo at: theheightsalamo.com

1214 S. Alamo Road
Alamo, Texas 78542
1.888.716.8078

The Heights of Bulverde / Bulverde, Texas

Visit The Heights of Bulverde at: theheightsbulverde.com

384 Harmony Hills Street
Bulverde, Texas 78070
830.438.1276
830.438.9302 (fax)

Las Palmas Skilled Nursing & Rehabilitation / Cotulla, Texas

Visit Las Palmas Skilled Nursing & Rehabilitation at: laspalmascare.com

369 Mars Drive
Cotulla, Texas 78014
830.879.4628
830.879.4573 (fax)

Del Rio Nursing & Rehabilitation / Del Rio, Texas

Visit Del Rio Nursing & Rehabilitation at: delrionursingrehab.com

301 W. Martin
Del Rio, Texas 78840
830.775.2459
830.775.4439 (fax)

The Heights of Gonzales / Gonzales, Texas

Visit The Heights of Gonzales at: theheightsgonzales.com

701 N. Sarah DeWitt Drive
Gonzales, Texas 78629
830.672.4530
830.672.4543 (fax)

The Heights of North Houston / Houston, Texas

Visit The Heights of North Houston at: heightsnorthhouston.com

303 Hollow Tree Lane
Houston, Texas 77090
832.705.8700
832.705.8701 (*fax*)

Country Care Manor / La Vernia, Texas

Visit Country Care Manor at: countrycare-manor.com

2736 FM 775
La Vernia, Texas 78121
830.779.2355
830.779.5503 (*fax*)

Laredo Nursing & Rehabilitation / Laredo, Texas

Visit Laredo Nursing & Rehabilitation at: laredonursingrehab.com

1701 Tournament Trail Drive
Laredo, Texas 78041
956.727.3422
956.727.0079 (*fax*)

Mid Valley Nursing & Rehabilitation / Mercedes, Texas

Visit Mid Valley Nursing & Rehabilitation at: midvalleynursingrehab.com

601 N. Mile 2 West
Mercedes, Texas 78570
956.294.1809
956.294.1987 (*fax*)

The Heights of Atascosa / Pleasanton, Texas

Visit The Heights of Atascosa at: theheightsatascosa.com

1855 W. Goodwin
Pleasanton, Texas 78064
830.281.8202
830.569.4355 (*fax*)

Pine Shadow Retreat / Porter, Texas

Visit Pine Shadow Retreat at: pineshadowretreat.com

23450 Pine Shadow Lane
Porter, Texas 77365
281.354.2155
281.354.6515 (*fax*)

The Enclave / San Antonio, Texas

Visit The Enclave at: enclavesa.com

18803 Hardy Oak Boulevard
San Antonio, Texas 78258
210.982.4600
210.982.4631 (*fax*)

The Heights on Huebner / San Antonio, Texas

Visit The Heights on Huebner at: theheightshuebner.com

10127 Huebner Road
San Antonio, Texas 78240
210.858.0828
210.858.0838 (*fax*)

Stone Oak Care Center / San Antonio, Texas

Visit Stone Oak Care Center at: stoneoakcare.com

505 Madison Oak Drive
San Antonio, Texas 78258
210.481.9000
210.481.9001 (*fax*)

The Heights of Tomball / Tomball, Texas

Visit The Heights of Tomball at: heightstomball.com

27840 Johnson Road
Tomball, Texas 77375
832.843.7700
832.843.7701 (*fax*)

The Heights of Tyler / Tyler, Texas

Visit The Heights of Tyler at: theheightstyler.com

2650 Elkton Trail
Tyler, Texas 75703
903.266.7200
903.266.7299 (*fax*)

Veterans Communities

Ussery-Roan Texas State Veterans Home / Amarillo, Texas

Visit Ussery-Roan TSVH at: amarillovethome.com

1020 Tascosa Road
Amarillo, Texas 79124
806.322.8387
806.322.8388 (fax)

Lamun-Lusk-Sanchez Texas State Veterans Home / Big Spring, Texas

Visit Lamun-Lusk-Sanchez TSVH at: bigspringvethome.com

1809 N. Highway 87
Big Spring, Texas 79720
432.268.8387
432.268.1987 (fax)

Ambrosio Guillen Texas State Veterans Home / El Paso, Texas

Visit Ambrosio Guillen TSVH at: elpasovethome.com

9650 Kenworthy Street
El Paso, Texas 79924
915.751.0967
915.751.0980 (fax)

Frank M. Tejada Texas State Veterans Home / Floresville, Texas

Visit Frank M. Tejada TSVH at: tejedavethome.com

200 Veterans Drive
Floresville, Texas 78114
830.216.9456
830.393.7764 (fax)

Alfredo Gonzalez Texas State Veterans Home / McAllen, Texas

Visit Alfredo Gonzalez TSVH at: mcallenvethome.com

301 E. Yuma Avenue
McAllen, Texas 78503
956.682.4224
956.682.4668 (fax)

William R. Courtney Texas State Veterans Home / Temple, Texas

Visit William R. Courtney TSVH at: courtneyvethome.com

1424 Martin Luther King Jr. Lane

Temple, Texas 76504

254.791.8280

254.791.0262 (*fax*)



Caring For Families, One Generation At A Time.®

SKILLED NURSING | REHABILITATION | MEMORY CARE

Headquarters

Community Support Office / San Antonio, Texas

Visit Touchstone Communities® at: touchstone-communities.com

250 W. Nottingham, Ste. 200

San Antonio, Texas 78209

210.828.5686

210.824.4669 (*fax*)